

BEFORE THE TENNESSEE REGULATORY AUTHORITY

NASHVILLE, TENNESSEE

May 18, 2004

IN RE:

**APPLICATION OF TELSOUTH HHI, LLC
FOR AUTHORITY TO PROVIDE
COCOT SERVICES IN TENNESSEE**

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**DOCKET NO.
04-00114**

**ORDER GRANTING AUTHORITY TO PROVIDE CUSTOMER OWNED
COIN OR COINLESS OPERATED TELEPHONE SERVICE**

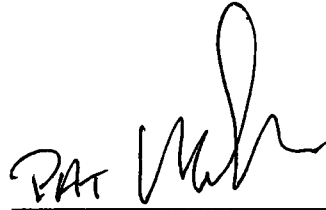
This matter came before Director Pat Miller, Director Sara Kyle and Director Ron Jones of the Tennessee Regulatory Authority (the "Authority"), the voting panel assigned to this docket, at a regularly scheduled Authority Conference held on May 10, 2004, for consideration of the Application of TelSouth HHI, LLC to be an operator of Customer Owned Coin or Coinless Operated Telephone ("COCOT") service in the State of Tennessee.

Based upon careful consideration of the application and of the entire record of this matter, the voting panel finds and concludes that the applicant has met all the requirements of Tenn. Comp. R. & Regs. 1220-4-2-.43 through 1220-4-2-.45 to provide COCOT service in Tennessee.

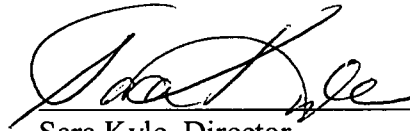
IT IS THEREFORE ORDERED THAT:

1. TelSouth HHI, LLC is authorized to provide COCOT service within the State of Tennessee and is required to post the Company ID Number 128897 on the display card for each COCOT.
2. This Order shall remain in effect until further order of this Authority.

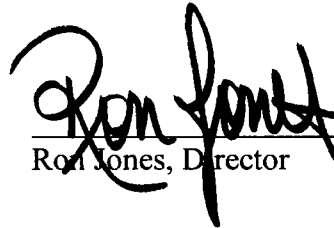
3. This Order shall be retained as proof of certification with this Authority and may be used to obtain the appropriately tariffed access line from Authority authorized telecommunications service providers.

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Pat Miller, Director

A handwritten signature in black ink, appearing to read "Sara Kyle", written over a horizontal line.

Sara Kyle, Director

A handwritten signature in black ink, appearing to read "Ron Jones", written over a horizontal line.

Ron Jones, Director